



# About your email campaign

## Things we'll need to know to launch your campaign.

**1) The success of your campaign depends on getting your message in front of the people who are most inclined to attend events like the one you're promoting.** To build an email list of most likely patrons, we'll need information from you about your ideal audience, including...

- Where they live.
  - If you're targeting an area other than the whole Portland DMA, note the specific area, neighborhoods and/or zip codes.
  - If you'd like your emails distributed unevenly across multiple locations, specify the locations and the percentage for each (e.g., 30% SW Portland, 30% NW Portland, 20% NE Portland, 20% SE Portland).
- Their professional and personal interests (e.g., hobbies, reading habits, apps frequently used, other kinds of arts events patronized)
- Their age group(s), household income, education level and any other demographic information

### 2) Look-alike list

If you have a current list of patrons and prospects, we can also use it as a model for the new email list. Provide us your list or a representative sample of it, and our data team will analyze your audience's demographic and psychographics, geography and interests, then generate a list of new prospective patrons who "look like" your current ones. (Note that only our data team sees your list, and confidentiality is guaranteed.)

### 3) Before launching, we will also need these specifics:

- Destination URL. Will patrons go to your tickets page, the show's page, another landing page?
- Subject line. Short, succinct and pithy is the key. (If that just gave you writer's block, we can help!)
- "From" line. Specify, if not the name of your organization.
- Emails to be excluded, if any (attach spreadsheet)
- Names and emails of a few people in your organization who should receive a test email

### 4) Are you ordering a "matchback" list?

This list will include the names and mailing addresses of everyone who was sent your email. It's a great tool for cross-checking against the list of people who ultimately purchased tickets. And you can add the names and addresses to your existing list for future use!